

## Facility Metrics for Cultural Institutions

*Cultural facilities are different from normal commercial properties in many ways. They are enduring (lifespans or decades or even centuries), they are uniquely designed (often signature architecture), they usually house priceless artifacts (with special security and environmental requirements), they are typically public venues for entertainment and education, and they reflect the evolving values of society.*

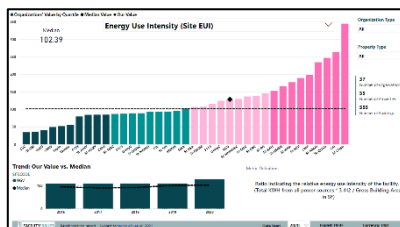
While facility metrics are useful for all organizations to manage and plan their physical plant, they can be especially useful for cultural facility management due to the unique challenges of cultural facilities, and limitations of resources (relatively small staff and flat revenue).

### Cultural Facilities Benchmarking Programs

Facility Issues provides benchmarking services and facility metrics/analysis services for those who manage Museums and Cultural Facilities. The International Association of Museum Facility Administrators ([IAFMA](http://www.iamfa.org)) endorse this benchmarking group, with participation open to all those who manage museums, libraries, performance centers, zoos, aquariums, or other cultural facilities.

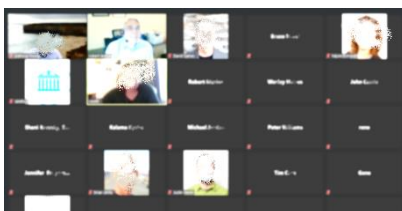
Benchmarking may be the simplest way to establish a baseline and document how your metrics compare with other leading cultural facilities. Our participants use the results to demonstrate responsible performance to regulators & donors, identify opportunities for potential improvement, and as a basis for establishing appropriate budget and staffing forecasts.

### Benchmarking Metrics and Reporting



This annual benchmarking program has been ongoing and expanding for the past 20 years. Benchmarking metrics show how your facility compares with others on a wide range of facility attributes including space, operating costs, energy use, sustainability, facility condition, staffing, and more. Multi-year results are available in the interactive reporting.

### Monthly Shared Practice Meetings, Annual Workshop, & Support



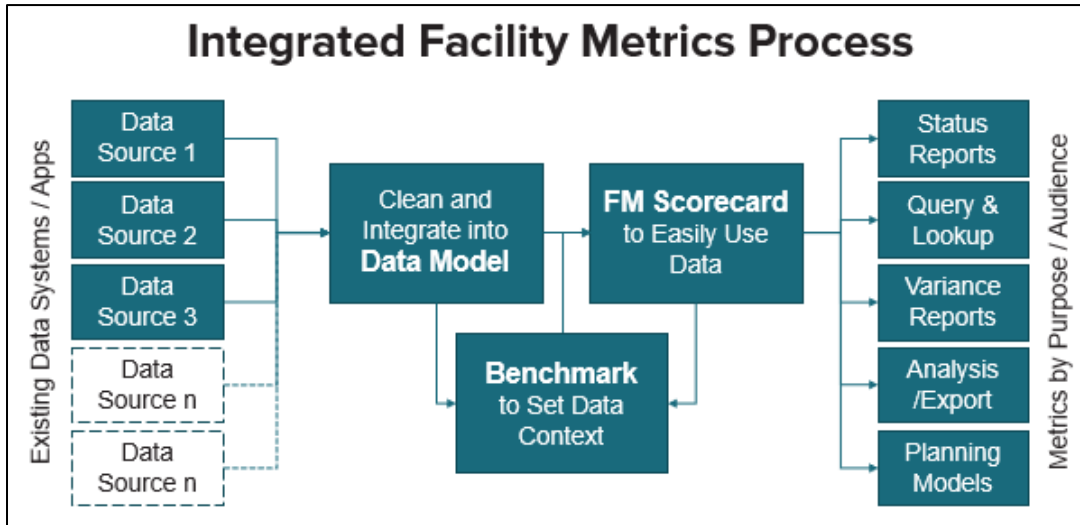
Equally valuable as the metrics is the ability to discuss “best practices” with Facility Managers from other cultural organizations on monthly online Shared Practice meetings. There is also a benchmarking workshop the day before the IAMFA annual conference. And Facility Issues provides email and phone support for all program participants.

More information: <https://facilityissues.com/cultural/>



### Facilities Data Model & Scorecard Services

Facility Issues advocates an integrated approach to facility metrics that draws on the wide range of data every organization has available, integrates it for cross-functional use, employs benchmarking to set context for values (good/bad), and presents the metrics in an interactive scorecard for management and planning use.



### Beyond Benchmarking → Facility Metrics & Scorecard



Use the same tools and approach to develop a custom facility scorecard that goes beyond benchmarking to integrate all your facility data in a data model. Update of the model can be automated or use templates that take just minutes to update. Draw on your information from desktop or mobile with an easy to use scorecard. Custom setup can include KPIs, variance reports, ad-hoc queries, and forecasts. Read more: <https://facilityissues.com/facility-metrics-scorecards/>

### Consulting / Custom Support Services

Because of the increasing importance of data for facility management and planning, and the staffing challenges at many organizations, Facility Issues provides additional services to help you compile your benchmarking data, review the report, and provide other “analyst as a service” support.

### Contact Us for More Information

[Sign up for periodic email updates](#)

[Schedule a no-obligation chat on your situation](#)

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