

## Notes from COVID-19 Online Town Hall 4/7/20

*25 connections to the call*

***These are some notes from the online town hall for general reference***

***\*\*\* accuracy has not been confirmed \*\*\****

**Question: With some buildings empty, is anyone having special pest control issues with food left in workspaces?**

Avista: Had janitors clean out all the fridges, also warned employees to get everything out of their workspace when they were leaving.

**Question: With some buildings empty, is anyone having special security issues?**

BPA: Had someone try to siphon gas from company vehicles and have since moved all within fence lines.

**Question: Any lessons learned from folks who already sequestered mission critical personnel?**

No one on the call has done yet, Bob will reach out to others to inquire.

BPA: still looking at it, but worried about imperfect testing for COVID and risk of introducing infection into that sequestered sites

NiSource: establishing base camps and hotels, splitting key groups

**Question: What are the triggers people using to deploy?**

FE: not sure when it will happen but preparing for this. no line in the sand yet

Eversource: preparing with both hotel and on-site options, no specific trigger but likely to be based on # positive cases in workforce and community

**Question: How many organizations are implementing mandatory masks in the workplace?**

FE: not implemented mandatory, but it is recommended practice, allowing home-made ones.

NW Energy: purchasing about 1,000 cloth masks from Tinsdale for first line responders, meantime using masks on-hand

**Question: Anyone had to decontaminate area after infected personnel?**

Eversource: had few positive or presumed positive, used electrostatic cleaning (Clorox 360 device), for both facility and vehicle cleaning, also nightly in control centers around shift changes. Part of the issue is making employees confident in safety of the environment

NW: cleaning service had issue in backup center, cleaners wiped down area and then sprayed but then a coating showed up, so they wiped again

**Question: Any issues with electronic equipment and electrostatic cleaning?**

Eversource had IT review and do not use in equipment rooms, have not found issues with monitors or desktops.

**Question: Anyone thinking about if we are in this state for couple months - what will be measures when we go back to business "as usual"?**

Hydro One: Starting discussion how do we do social distances at work and reduce number of people who have to come back

BPA: Anticipating an 18-month time-frame so starting to evaluate options such as staggered workforce, ongoing telework, response to local outbreaks, procedures to respond to positive employee (to avoid \$17,000 cleaning invoice each time).

Eversource: Were in the process of going to smaller workspaces but re-evaluating more WFH

**Question: Are people running HVAC systems differently?**

BPA: upgrading HVAC to MERV 13 where they can, potential for UV systems in critical environments

FE: making sure they are maintaining filters on regular basis for now, lot of mechanical equipment cannot go to higher level filter

Eversource: running HVAC 24x7 to get 35-40% fresh air unless they can go to full economized, routine changes, installation UV in the ductwork for phase 2 of pandemic in the fall.

Avista: running as much outside air as they can (~40%), running critical areas independently as possible

**Question: Anyone willing to share mail services manager contacts to discuss details of mail operations?**

FE: letting packages sit for 24 hours unless overnight package. Question about how to determine what mail is important,