Notes from COVID-19 Online Town Hall 3/31/20

17 connections to the call

These are some notes from the online town hall for general reference *** accuracy has not been confirmed ***

Bonneville Power (BPA): limiting access to critical facilities, limiting business travel, maximizing remote work, increased cleaning on high touch areas at larger and critical facilities

Questions since last call:

- 1. For the Sequestered Location for Controllers, how is the food being handled and the cleaning scope for these sequestered locations?
- No one currently on the call has yet sequestered their locations

Question: What process is being used for WFH employees who want to access the building?

SMUD: generally, not able to enter the building, need director's approval.

First Energy (FE): no approval, but mandatory temperature check prior to entry, preference is for employees to self-check prior to leaving home, if not able then specific sites and times where infrared scanner is available.

NW Energy: set up internet site for COVID-19 approval, one time visit for important paperwork, collected by on-site mail staff and left at drop box in vestibule, did allow employees take ergonomic chairs home, will work out cleaning those upon re-entry

Bonneville Power (BPA): had equipment retrieval (mainly IT equipment) opportunities, have standard screening questions they ask contractors,

Eversource: require VP approval and standard screening questions. Have had problems with people bypassing the process.

Question: Anyone planning to sequester mission critical personnel?

- Eversource: have plans in place developed with help from base logistics, bunk trailers proposed initially, but changed to plan to block rooms at hotels, if not available then will house on-site using bunk beds.
- BPA : ranking 5 courses of action (COA) sourcing a hotel and spacing people out, or housing on site, or contracted services for medical/food/laundry service inside fence line
- Alliant: putting "pods" up to space out field workers, wanted full cleaning stations at each but supply chain issues with providing those
- OPPD: doing shelter in place in buildings for 5-day rotations

Question: What supply chain issues are most common?

- FE: issues in beginning getting wipes and hand sanitizer, supplier has good supply of concentrated cleaners, masks, waiting on digital thermometers, lot of things on order with shipping delays
- FBG: able to get 330-gallon totes of one-time disinfectants so ordering bulk has been more successful than individual packaging

Eversource: only issue right now is the wipes, face shields have been a challenge NW Energy: challenged to get sanitary wipes, have worked with local distilleries to

create alcohol wipes, creating own wipes with microfiber and chemicals in baggies

Question: NY and some other states have extended the WFH guidance thru end of April, what are others seeing?

BPA: will be in teleworking thru end of April, working on return to work policy SMUD: target date is April 30

Question: Any changes in HVAC operations?

- Eversource: running HVAC 24x7 for more air exchanges in occupied portions of buildings, looking at stretching out trash removal to reduce costs since less waste volume
- FE: starting to look at options to shut down areas now that timelines have extended, tried to get as many people out of the offices as possible, still doing critical PMs but more training with FM staff