

Notes from COVID-19 Online Town Hall 3/24/20

36 connections to the call

These are some notes from the online town hall for general reference

***** accuracy has not been confirmed *****

Cleaning

Eversource

- electrostatic cleaning control centers and path of travel daily, requested to do more frequent electrostatic cleaning, concern is keeping supply of chemicals.
- using 4 products based on supply, all vetted by safety dept

Evergy – doing similar

Xcel - told to stop electrostatic cleaning, consider wipe-down to be better

Mail operations

Eversource

- will offer drive-up mail pickup for WFH employees by appointment between 8-3 for corporate location
- putting mail stations out around the service centers to avoid everyone coming into one mail room

TVA - all employees delivering mail wearing gloves

Bonneville Power (BPA)

- started scanning operation where they open official correspondence, scan, and sending via email, had scanning technology, but new effort
- one-way only, not taking physical mail back from employees, also using mail to distribute other small items
- split staff into 2 shifts in case anyone gets compromised

SMUD - each business unit designates person to pickup mail from mail room

Avista - Split 2 mail room employee

Portland General - holding packages 24 hours before distributing

Question - anyone forwarding mail or packages to employee home? BPA yes,

Employee access to building & social distance

Avista - divided building into sections, each section has break room, mail stop, restroom and on-site staff stays within their section

Eversource

- WFH employees not allowed back without VP approval and appointment with FM
- consolidating use areas within larger buildings, contractors and custodial staff do 4-5 question survey before entry

First Energy - asking employees to do temperature check before entry

Hydro1 - implemented similar questionnaire process.

Question: How are you managing contract cleaners coming on site?

- Eversource managing thru janitorial contractors.
- Evergy - purchasing sent those questionnaires to all their contractors, FM working with the custodial contractors who are also training their staff

Critical Facilities - Sequestering

BPA - in planning process to build base camp within facilities (like life support camp for FEMA operation) with food service, sleeping, laundry.

Eversource - working with base logistics to sequester folks at key sites. would include some facility mechanics

- putting portable toilet at each location for deliveries, vendors, contractors working outside

National Grid (NG)

- has sequestered control centers starting last Sunday, using camper trailers (2 persons per trailer), shower trailers also where no showers in buildings, cleaning 3x day
- keeping sequestered shifts (all NERC-CIP) for one month period and then will rotate. Have small staff outside the building to take deliveries, have bins that allow facility members to drop-off. disinfect all items going in. everyone tasted before sequestered. have a medical person inside to do testing
- doing this at all primary control centers, electrostatic cleaned back sites and locked them, after cleaning they wipe down with anti-microbial (Gold Shield)

Evergy - looking at something similar but keeping people in the building. includes power plants and control centers

Work from Home (WFH) support

Question: what role has facilities played in this?

BPA - avoided having WFH staff take furniture home, might allow some IT equipment to go. no responsibility for home setups

Firstenergy - similar experience

Comment: parking lot looked like garage sale day everyone sent home

Eversource - looking at completely cleaning out refrigerators and dead houseplants

Facility work on-site

Question: how has rapid decrease in occupancy impacted facility team supporting the sites?

Question: what are people doing with outsource providers with lower staffing needs

Eversource

- outsource contractor for porters, have actually increased staff for increased cleaning, nighttime staff has less floor area, will have them sanitize areas and seal them to prepare for reentry.
- daytime mechanics are doing PMs, some of which might have typically been done on overtime, working on backlog, critical items first
- looking at potential of low occupancy to do painting projects

BPA

- doubled cleaning frequencies, still have duty center at HQ so no staff reduction. Custodial teams also do the emergency cleaning when employee tests positive at workplace
- still paying the contractor with expectation they are maintain the staff

SMUD - FM staff keeping busy working on backlog, critical items first

RE-Entry Planning

Eversource – too soon other than cleaning and sealing areas

Xcel - looking at recommendations to reduce SF in expensive space before they bring everyone back

Every - were looking at this prior to virus, presenting info to officers

BPA - starting to think about process for workforce returning. virus will not be gone once we return, so will need policies for treating space

Cafeterias

Question: any on-site cafe remained open?

Xcel - closed all on-site food and vending as high touch points

Avista - closed all

Every - closed their one main cafeteria, digital cafes still open

Eversource - reduced cafeterias to grab and go, food truck at one site operating but kept on site, likely to close due to low volume

NG - cafe open to go only, looking at closing because not sustainable

Most companies closed exercise areas (lockers and showers) expect crew quarters