

Notes from COVID-19 Online Town Hall 3/11/20

49 connections to the call

These are some notes from the online town hall for general reference

***** accuracy has not been confirmed *****

Bonneville Power (BPA): limiting access to critical facilities, limiting business travel, maximizing remote work, increased cleaning on high touch areas at larger and critical facilities

Follow GSA procedure for infected employees

Communications are important and biggest challenge, hand sanitizer and clorox wipes are scarce.

Nisource: corporate pandemic team leading, non-essential groups working outside of the control centers to reduce potential exposure. Business decision, groups per BCP, facilities found alternate space.

Duke Energy: Restricted access to control centers and backup centers, anyone not critical required permission of site manager, Pandemic advisory team is sending all employee communications thru the corporate portal - daily updates, travel essentially eliminated. Sent communication yesterday that folks who plan to visit risk areas during spring break have to notify HR before and after.

Comed: what are people doing with company vehicles? Wiping steering wheels and doors before returning to pool.

National Grid (NG): same measures, NY Capital testing an antiseptic called nano septic to put on high touch areas. (nanoseptic.com)

NW Energy: what are utilities doing in call center areas? LG&E: going thru business offices and making sure glass partitions are tall enough to be sneeze shield for customer-facing areas. Gloves for handling money and checks.

Question: any precautions in mail room?. BPA not done anything extraordinary.

Avista: trying to cover wages if employee required to stay home. BPA under federal rules that if person is guaranteed by local health official they can telework or get paid under a special status. encouraged employees to work from home.

Hydro1: are you doing more than deploying hand sanitizers and enhanced cleaning. Avista having trouble finding products. Adding wipes in conference rooms, janitorial providing spray bottles and wipes.

Hydro1 has had issues with supplies held up at border.

Eversource: very short staffed where in-source, getting low on supplies, some backorders. Their vendors do keep some on stock. Eversource and BPA relaxing green cleaning standards to allow use of bleach products.

Question: anyone looking to source own cleaning supplies to have 3-month supply? Avista's janitorial contractor has good supply, have been asked to get a month or two of supplies on hand.

Question: are we cleaning 24x7 in multiple shifts? BPA has increased to 2x per 24 hours, provide materials for cleaning keyboard, etc. Eversource doing twice/day and nighttime, not adding weekends yet.

Question: if you do skip cleaning have you gone back to daily? NG refocusing resources from dusting, etc. to cleaning high-touch areas.

Question: how often do companies have calls on this? Eversource - daily, BPA - daily, Avista - daily,

Question: With the shortage for hand sanitizer, what is alternative solution. BPA emphasizing soap and water, same at Duke and Avista. Eversource posted hand washing instructions at every restroom.

Will revisit in 2 weeks if interest in another call.