

Use is subject to the <u>terms of</u> Comments from "Special Topic Survey" on **Bedbugs in Facilities** - Contact information provided where agreed by participant but only to be used by other participants regarding this survey.

## **Comments - Experience**

We found a live bug in an occupants workstation. That day, we completed a visual inspection,. and identified the source of the bugs in a nearby workstation.

We did have one report of them but after investigation there were none.

In our customer payment center

## **Comments** - Treatment

Inspections and treatments of the facility were completed every couple of days to ensure that we were ahead of the gestation cycle, and eliminating the opportunity for additional bedbugs to hatch in the facility.

## **Comments - Actions Taken**

We found several bedbugs inside personal belongings of one person - this person sat in the area that the live bugs were found. With support of the business unit leadership and HR, the person was asked to have their home and vehicle inspected and treated. Treatments were repeated at their home until it was found to be clear, and then the person was able to come back to work.

Customers bring in

Respondent Name	Respondent Email
Brian Mahlendorf	brianm@tegrete.com
Mike Ferrell	mike.ferrell@eco-energy.com
Peter Holguin	peter.holguin@smud.org